

Dear Ted, Tim, Holly & A-American Septic:

We would like to thank you for taking care of our home this past week and a half. Not only did you complete the job, you did it well! You took care of our septic abandonment/city sewer switch in a timely manner with great respect to our property.

We dreaded the process once we discovered our home was on a septic tank which was news to us. We dealt with two plumbers in the process not to mention the city of Phoenix. I actually found your company name during a search on Google. You were not a referral which is unusual for me; however, I couldn't have asked for a better company to deal with.

It began with Holly. I called and asked her multiple questions. She was kind, informative and took time for me. She even followed up with an email regarding information about the city of Phoenix, which saved me time from having to look up the phone numbers.

Tim came to our home the day we called for a free quote. He helped us understand the girth of our problem; he was very straight forward, which is all we wanted: the bad news.

Ted was the man on the job. He spent a week and half on our property. He was very conscientious with all of his work. He did an EXCELLENT job. Thank you very much, Ted, for taking care of everything!

We all expect a service to be done well when we pay for it, but unfortunately that is now how it happens, all too often. We are disappointed, frustrated and angry with contractors and workers on our property. I never once felt this way about A-American Septic. They did the job they were hired for, they did it well, and during the process they gave me no chest pain!

Thank you very much for streamlining this unexpected project and not creating another headache for me! I will always recommend your services to anyone who has a plumbing/septic issue. -Mr. J