



## Re: Inquiry from RosieOnTheHouse.com -- Thompson's...



Rich W

To: info

Tuesday, May 19, 2020 at 11:11 AM

Show Reply

To Rosie,

A couple of weeks ago, I had contacted you regarding re-occurring repairs to my patio ceiling and you recommended Rick at Thompson's Drywall.

Rick took out on a Sunday to view the ceiling, discuss what the potential issues he thought were happening, and gave an estimate. When Rick arrived to begin repairs, he immediately took time to protect the patio floors and prep. by removing the previous repair plaster and ol tape. Rick took the time to show me what was happening and what wasn't done in the past to prevent this from happening again in the future. I could tell he did a much better job than the last repairs and tried to ensure this will not happen again. In the most problematic area Rick repaired, he showed me where the past repairs were done, they didn't even put in new screws where necessary...looks to me that they just patched over the area and painted.

All in all...the areas where Rick patched and re-textured look great! I thought Rick did a great, high quality job and would definitely have him back for any future work, plus I will highly recommend Rick to anyone I know!

The reason I'm telling you this is because over a year ago you recommended Rick, but I never heard back from him and complained to you about him...just so you know, I want to take that complaint back!

Rich W