

Dear Jenny,

I was contacted by Von Payne last Saturday. He came to the house on Monday to check on the project I wanted done. He drew up a contract, and they began work on Thursday morning, July 30th, and were finished up Thursday evening about 7PM. What a beautiful job they did. I am completely satisfied with the work and materials used. Von is so easy to work with, and a man of his word. They were here when he said they would be, got the work done, cleaned up everything, nothing was left for me to dispose of, they took it all with them.

As you can tell I am very much satisfied with everything, and even tho it was a little slow in starting out, I was very much satisfied with the final outcome.

I did hear from the other contractor, but it would have been at least another week before he would have been able to make contact. I sent them an e-mail, thanked them, and told them I had gone with someone else.

Keep up the good people you have referenced. If they are all like Von, I know there will be many happy people.

Thank you again for your fine service.

Sincerely,

Grace