

I have used wonderful Chuck Knight for years and have referred all my friends that live in the Phx. Metro area to him. As I've gotten older, my income has decreased drastically.

A few days ago, both my evap. cooler and AC quit working. It was 113 and the dew point was high and it was miserable inside. That night, a very wonderful worker of Chuck's, Dennis, came out. It was 8:30 p.m. and dark. He got them both working, the AC temporarily. Dennis also came back the next day and fixed it permanently. When I received the bill a few days later, it was several hundred dollars LESS than I expected. I called because I thought it was a mistake. But I was told, no, that was the true amount!!! Chuck and his crew are not only great repairmen, but to get a break on the finances is just unbelievable! Chuck told me once that one of his customers sends him \$5-10/month all year round in order to have his furnace/AC serviced. Chuck's daughter (in the office) is also just wonderful, knowledgeable and caring!!! Several months ago when Chuck was here, he even adjusted my cane to the proper height!

He and his people are really GOOD SAMARITANS!! They do outstanding work and are truly good people! I appreciate so much your reference years ago!!!! Thanks again to you all!

Glena