

Your Name

Dale

How would you rate the Initial Audit?

Great

How well did the Analyst explain the procedure and findings to you?

Great

How well do you feel the Analyst followed-up or was able to be contacted to answer questions?

Great

Did the Analyst send you the Scope of work that lists the details of recommended improvements for your home?

Yes

Additional Comments or Concerns about your Analysts:

Casey Staley was very professional and thorough. He promptly responded to my calls and emails. I was very pleased with his performance.

Construction Crew:

Antonio was crew lead.

How was the construction crew's manners?

Great

How was their cleanliness during the job?

Great

How would you rate the crew's clean-up prior to leaving your home?

Great

Did the crew lead walk the home with you prior to leaving the home?

Good

How well do you think your crew was able to complete the improvements?

Great

Additional Comments or Concerns about your Construction Crew:

I was very impressed with the crew. They were courteous and professional. Antonio, the crew lead, was excellent. He was focused on customer service. He deserves to be recognized by management.

What would you rate your overall service with REEis?

Great

How happy are you with the improvements to your home?

Great

Would you refer us to a friend or family member?

Yes

Would you be interested in doing a video testimonial about your experience with REEis?

No

Additional Comments or Concerns about your experience with REEis?

My experience with REEis has been very satisfactory. It is apparent that customer service is a priority with your company. You are to be commended for that.