

### Contact Us Form Submission

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**Subject:** Rave

**How Did You Hear About Us:** Listen to the show

**Category:** Energy Efficiency

**SubCategory:** Home Energy Audit

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**Comments:** Dear Rosie and Romey,  
On March 14th, Casey Staley from REEis came to my home and did an entire and thorough energy audit of my home. My home is a 2 story 2400 sq. ft. stucco frame construction that is 17 years old. Casey explained everything to me as he went along with the testing procedures. When he was done he sat down with me and explained all that he had done and wrote up a proposal to have REEis come back and do the repairs. At this point I got real nervous because as everyone does they hear "kaching, kaching, kaching" as the dollars start to roll upwards like a Vegas slot machine. Well lo and behold was I taken aback when he presented me with the final proposal. The total amount was \$2148.91. I would be getting back \$895.24 in rebate and tax credits.  
Well The "fix-it" team from REEis showed up at my house yesterday (April 8) a 8 AM on the dot. A gentleman by the name of Patrick Velarde came in and went over everything that was going to be done and what I should expect from his team.  
The next thing guys started coming in and just dug in and started in working. There was no grumbling about nothing. Guys were smiling and asking each other questions and just seemed to enjoy what they were doing.  
The biggest problem was the return air box under the air handler in the garage. Casey had said that they would cut the drywall to access underneath the shelf that the air handle and the hot water heater sits on. Patrick said that they would send one of the workers down the hole to get to the repairs that needed to be done. Rosie, that hole was 11" X

22". This little guy Tommy squeezed his way through that hole and did all of the repairs. All you saw was a hand come out to get the materials he needed.

Throughout the rest of the house there were guys in the attic working on the upstairs air handler sealing up the return air box as well as sealing up where the connections are for the duct work.

They then "completely filled" the attic with insulation because as you have said "more is way better than none". Just kidding on that. They added the correct amount of insulation top the attic. They even left markers in the attic so that I could see how much insulation there was.

Another thing that happened along the way. A gentleman by the name of Gene Russo, training and quality control rep from REEis showed up to see how everything was progressing. He found a flaw in the repair and sealing of the air box in the downstairs air hander. Everyone started asking "where's Tommy?". The sir box extended about 3 ft beyond the the air handler and Gene said that needed to be stopped at the edge of the air handler because that was wasted air and could cause a starvation problem for returning air the the system. As I was standing there listening, I realized I was in the middle of a very comprehensive training and education session being conducted by Gene. There were 5 guys there and they were asking questions, giving answers and opinions about why this are what they are. It was amazing that everyone of those guys had there entire focus on what was going on.

In conclusion, I stated before in an email that Romey got from Bill over at REEis and that you had read on your show, this was the best \$99 that I have spent, no invested in a long time. I would recommend that everyone get the home energy audit, because in today's economy you just can't afford to throw your energy dollars out the window.

Something that Gene Russo said to me made me think. He said "It was cheaper for the electric companies to pay for the energy rebates to a homeowner than it was to produce the energy to supply your home. So if all of this helps reduce my overall energy consumption then it's all worth it because I get to save some money and enjoy a comfortable energy efficient home.

Thank you for letting me "rave". Keep up the good work, Rosie and Romey and thank you for the great show you put on every Saturday on KTAR.